



Ofertas de Copilot basadas en roles

PLAN DEL PRIMER LANZAMIENTO DE VERSIONES 2025

Características que se lanzarán entre abril de 2025 y septiembre de 2025

Versión en inglés

Role-based Copilot offerings: 2025 release wave 1 plan

Article • 01/23/2025

The role-based Copilot offerings release plan for 2025 release wave 1 announces the latest updates to customers as features are prepared for release. You can browse the release plan [online](#) (updated throughout the month), view it in the [Release planner](#), or download the information as a [PDF](#) file, which is updated with every publish. The plan for 2025 release wave 1 covers new features for role-based Copilot offerings releasing from **April 2025** through **September 2025**.

[Download the 2025 release wave 1 PDF for role-based Copilot offerings](#) or select the option at the bottom of the table of contents.

The Dynamics 365 features coming in 2025 release wave 1 have been summarized in a separate [release plan](#) and a downloadable [PDF](#).

The Microsoft Power Platform features coming in 2025 release wave 1 have been summarized in a separate [release plan](#) and a downloadable [PDF](#).

The Microsoft Cloud for Industry features coming in 2025 release wave 1 have been summarized in a separate [release plan](#) and a downloadable [PDF](#).

2025 release wave 1 overview

The 2025 release wave 1 for role-based Copilot offerings brings new innovations that provide you with significant capabilities to transform your business. The release contains new features across Microsoft 365 Copilot for Sales, Microsoft 365 Copilot for Service, and Microsoft 365 Copilot for Finance.

[Microsoft 365 Copilot for Sales](#) continues to drive innovation with advanced generative AI capabilities designed specifically for sales-focused roles. In this release, we're enhancing our assistive features by surfacing further CRM insights and recommendations to the sales team across the Microsoft 365 product suite. We're also streamlining SalesChat experiences and driving new agent workflows to put organizations in control of automation experiences and notifications.

[Microsoft 365 Copilot for Service](#) continues to deliver and enhance cutting-edge generative AI capabilities for agents within their flow of work. In this release, we will introduce connectivity with any CRM system and inline email summary and drafting.

[Microsoft 365 Copilot for Finance](#) enhances efficiency for finance professionals by providing insights that aid strategic decision-making and reduce manual tasks. The 2025 release wave 1 focuses on intelligent automation of variance analysis in Excel, access to external data sources, extending functionalities through Copilot Studio, supporting collections calls in Teams, and leveraging generative AI for summarizing macroeconomic conditions.

Key dates for the 2025 release wave 1

These release plans describe functionality that may not have been released yet. Delivery timelines and projected functionality may change or may not ship (see [Microsoft policy](#) ).

Here are the key dates for 2025 release wave 1.

 [Expand table](#)

Milestone	Date	Description
Release plans available	January 23, 2025	Learn about the new capabilities coming in 2025 release wave 1 (April 2025 - September 2025) across role-based Copilot offerings, Dynamics 365, Microsoft PowerPlatform, and Microsoft Cloud for Industry.
Release plans available in additional languages	February 7, 2025	The role-based Copilot offerings, Dynamics 365, Microsoft PowerPlatform, and Microsoft Cloud for Industry release plans are published in 11 additional languages: Danish, Dutch, Finnish, French, German, Italian, Japanese, Norwegian, Portuguese (Brazilian), Spanish, and Swedish.
General availability	April 1, 2025	Production deployment for 2025 release wave 1 begins. Regional deployments will start on April 1, 2025.

Just like the previous release waves, we continue to call out how each feature will be enabled in your environment:

- **Users, automatically:** These features include changes to the user experience for users and are enabled automatically.
- **Admins, makers, or analysts, automatically:** These features are meant to be used by administrators, makers, or business analysts and are enabled automatically.
- **Users by admins, makers, or analysts:** These features must be enabled or configured by the administrators, makers, or business analysts to be available for their users.

You can get ready with confidence knowing which features will be enabled automatically.

We've done this work to help you—our partners, customers, and users—drive the digital transformation of your business on your terms. We're looking forward to engaging with you as you put these new services and capabilities to work, and we're eager to hear your feedback as you dig in to the 2025 release wave 1 plans.

Feedback

Was this page helpful?

 Yes

 No

Get started with this release wave

Article • 01/23/2025

Watch the latest demos for key capabilities and review release plans for additional details and timelines.

ⓘ Note

Check out our [release planner](#) [↗] and share your feedback on this interactive experience.

2025 release wave 1

April 2025 – September 2025

Microsoft 365 Copilot for Sales

[See what's new and planned](#)

Microsoft 365 Copilot for Service

[See what's new and planned](#)

Microsoft 365 Copilot for Finance

[See what's new and planned](#)

Feedback

Was this page helpful?

 Yes

 No

Plan and prepare for Microsoft 365 Copilot for Sales in 2025 release wave 1

Article • 01/23/2025

Important

The 2025 release wave 1 plan covers all new functionalities planned to be delivered to market from April 2025 to September 2025. In this article, you'll find the product overview and what's new and planned for **Microsoft 365 Copilot for Sales**.

Overview

Microsoft 365 Copilot for Sales is a role-based Copilot agent that brings together the power of Microsoft 365 Copilot with seller-specific insights and automated sales workflows. Copilot for Sales helps sellers save time, work more efficiently, focus on the most important activities, generate innovative ideas, build stronger customer relationships, and ultimately close more deals.

In 2025 release wave 1, we're focused on the following capabilities:

- Helping sellers prioritize their opportunities and drive deal acceleration opportunities.
- Automating CRM record updates and suggestions using the power of agents.
- Enhancing assistive AI experiences in Copilot for Sales such as providing richer CRM context in email summaries.
- Supporting enhancements to enable strong pre-, post-, and in-meeting experiences for sellers.
- Delivering further Microsoft 365 suite connectivity with the power of Copilot for Sales and OneNote.

Learn more about Copilot for Sales:

- [Microsoft 365 Copilot for Sales documentation](#)
- [Microsoft 365 Copilot for Sales Adoption website](#) 

Investment areas



Application experiences

Microsoft 365 Copilot for Sales is an AI assistant designed to empower sellers with insights, recommendations, actions, and up-to-date CRM data directly from within the Microsoft 365 applications they already use daily. Copilot for Sales is a Copilot-first application built atop Copilot for Microsoft 365. It works with both Dynamics 365 Sales and Salesforce. The cross-application experiences span multiple Microsoft 365 applications and their CRM systems so that sellers can stay productive within the flow of work.

Sellers use different applications for various aspects of their work, such as Outlook for email, Teams for meetings, and Dynamics 365 or Salesforce for CRM systems. Copilot for Sales connects these applications and enables sellers to do their tasks more efficiently within the same workflow. For example, sellers can update their CRM systems from Outlook or Teams without switching applications. Copilot for Sales also provides insights from other applications that can help sellers communicate better with their customers, build trust, and close more deals.

Copilot agents

Copilot agents within Microsoft 365 Copilot for Sales help sellers and sales teams autonomously complete end-to-end sales processes. Agents will reason over sales data to help complete sales tasks in the background and provide insights to the seller. These agentic scenarios assist sellers throughout the sales process by qualifying and prioritizing leads, providing sellers with insights about their opportunity to identify recommendations for next steps to help close the deal, and providing insights to help sellers prepare for their upcoming sales meetings.

Microsoft Outlook experiences

Microsoft 365 Copilot for Sales is an AI assistant designed for sellers. The Copilot for Sales app in Outlook provides recommendations and information to help you stay connected to your customers, minimize data entry, and personalize your engagements to close deals faster with higher win rates.

Get related information from CRM systems such as contact details, account history, and opportunities, save activities (such as emails and meetings) to CRM systems, get an overview of recent interactions with your customers, such as email summaries, meeting notes, and action items, and use AI capabilities to draft emails, summarize conversations, and generate follow-ups. The Copilot for Sales experience within Microsoft Outlook is delivered through an integrated app experience and by enriching the Copilot in Microsoft Outlook capabilities with sales-specific skills, data, and actions.

To learn more about the entire set of capabilities being delivered during this release wave, **check out the release plan for Microsoft 365 Copilot for Sales** below:

[Check out the release plan](#)

Feedback

Was this page helpful?

 Yes

 No

What's new and planned for Microsoft 365 Copilot for Sales

Article • 01/23/2025

This topic lists features that are planned to release from April 2025 through September 2025. Because this topic lists features that may not have released yet, **delivery timelines may change and projected functionality may not be released**. For more information, go to [Microsoft policy](#).

For a list of the previous wave's release plans, go to [2024 release wave 2 plan](#).

In the **General availability** column, the feature will be delivered within the month listed. The delivery date can be any day within that month. Released features show the full date, including the date of release.

This check mark (✓) shows which features have been released for public preview or early access and for public preview, early access, and general availability.

Application experiences

Microsoft 365 Copilot for Sales experiences connect CRM systems across Microsoft 365 surfaces, helping sellers stay productive within the flow of work.

 Expand table

Feature	Enabled for	Public preview	General availability
Use Salesforce record types in Copilot for Sales	Admins, makers, marketers, or analysts, automatically	-	Jun 2025

Copilot agents

Copilot agents within Microsoft 365 Copilot for Sales help sellers autonomously complete end-to-end sales processes.

 Expand table

Feature	Enabled for	Public preview	General availability
Improve seller efficiency through digest of meetings and action shortcuts	Users, automatically	Mar 2025	May 2025

Microsoft Outlook experiences

Experiences in Microsoft Outlook to empower sellers to efficiently and effectively communicate throughout the sales process.

[Expand table](#)

Feature	Enabled for	Public preview	General availability
Experience streamlined insights with focused cards for improved navigation and usability	Users, automatically	-	Jun 2025

You are able to opt into some features as part of early access on February 3, 2025, including all mandatory changes that affect users. To learn more, go to [Early access FAQ](#).

Description of **Enabled for** column values:

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For a list of the countries or regions where Dynamics 365 business applications are available, go to the [International availability guide](#). For more information about geographic areas and datacenters (regions), go to the [Dynamics 365 and Microsoft Power Platform availability page](#).

Feedback

Was this page helpful?



Yes



No

Application experiences

Article • 01/23/2025

Important

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Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

Microsoft 365 Copilot for Sales is an AI assistant designed to empower sellers with insights, recommendations, actions, and up-to-date CRM data directly from within the Microsoft 365 applications they already use daily. Copilot for Sales is a Copilot-first application built atop Copilot for Microsoft 365. It works with both Dynamics 365 Sales and Salesforce. The cross-application experiences span multiple Microsoft 365 applications and their CRM systems so that sellers can stay productive within the flow of work.

Sellers use different applications for various aspects of their work, such as Outlook for email, Teams for meetings, and Dynamics 365 or Salesforce for CRM. Copilot for Sales connects these applications and enables sellers to do their tasks more efficiently within the same workflow. For example, sellers can update their CRM from Outlook or Teams without switching applications. Copilot for Sales also provides insights from other applications that can help sellers communicate better with their customers, build trust, and close more deals.

Feedback

Was this page helpful?

 Yes

 No

Use Salesforce record types in Copilot for Sales

Article • 01/23/2025

 Important

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 Expand table

Enabled for	Public preview	General availability
Admins, makers, marketers, or analysts, automatically	-	Jun 2025

Business value

Adapt the Microsoft 365 Copilot for Sales forms experience for different users and different situations using the same record types configured in Salesforce. You won't have to see fields and picklist values that aren't relevant to you, thereby streamlining data entry, improving data quality, and increasing the efficiency and productivity when working to create, view, and edit objects.

Feature details

Record types are a core element to Salesforce's object management capabilities. Copilot for Sales will consider record type configurations defined by administrators in Salesforce. This includes user profile-based access to different record types, changes in the create, view, and edit forms based on a record's type, and an option for users with access to more than one record type to select one at the start of the create form experience.

CRM administrators will need to go to the **Forms** section in the **Settings** tab in the Copilot for Sales Teams app to select the record types for each object that Copilot for Sales should support.

This feature will affect experiences in both Outlook and Teams. This feature doesn't apply to Dynamics 365 customers.

about how your solutions can be tailored to our
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Forward

Mon 9/17/2024 9:36 AM

xveland Clinic's new campus in northern Virginia! I
white paper answered your questions about how
utions can support your expansion project. I see

Contact

Record type

New contact

Create

Opportunity

Record type

Matching gift

Create

Donation

Grant

Matching gift

Create

Mon 9/17/2024 10:57 AM

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pecially for new builds.

about how your solutions can be tailored to our
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Forward

Sales

New opportunity

Topic *

50 Café A-100 Automatic

Account *

50 Café A-100 Automatic

Need

Est. revenue *

\$12,000

Est. Close date

2/1/23

Feedback

Was this page helpful?

Yes

No

Copilot agents

Article • 01/23/2025

Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)[↗]). Learn more: [What's new and planned](#)

Copilot agents within Microsoft 365 Copilot for Sales help sellers and sales teams autonomously complete end-to-end sales processes. Agents will reason over sales data to help complete sales tasks in the background and provide insights to the seller. These agentic scenarios assist sellers throughout the sales process by qualifying and prioritizing leads, providing sellers with insights about their opportunity to identify recommendations for next steps to help close the deal, and providing insights to help sellers prepare for their upcoming sales meetings.

Feedback

Was this page helpful?

 Yes

 No

Improve seller efficiency through digest of meetings and action shortcuts

Article • 01/23/2025

 Important

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 Expand table

Enabled for	Public preview	General availability
Users, automatically	Mar 2025	May 2025

Business value

As a seller, you spend a significant amount of time and effort going over your calendar at the end of the day or week, following up on meeting tasks and updating your CRM system. This digest will help you save time and effort by compiling a summary of all recent meetings with action items and shortcuts to high value actions such as saving notes to the CRM system, updating CRM entries, and more. You can use this digest to update the CRM system and complete meeting follow-ups, instead of going meeting-by-meeting on your calendar.

Feature details

With the introduction of meeting digests, you can choose whether you want to receive a recap notification for each meeting individually or instead receive a daily or weekly digest that provides an aggregate view of recent meetings. The digest will:

- Include a brief summary of each meeting and a link to the recap and recording.
- Provide shortcuts to actions such as creating follow-up tasks and saving meeting notes to the CRM system for each meeting.
- Highlight meetings that you missed where you were mentioned by name.

You'll be able to opt in to the digest using the **Settings** tab in the Copilot for Sales personal app. You'll be prompted to do so by a one-time Teams notification from Microsoft 365 Copilot for Sales explaining the feature. You can also choose whether the digest is sent daily or at the end of the week.

Feedback

Was this page helpful?

 Yes

 No

Microsoft Outlook experiences

Article • 01/23/2025

Important

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Microsoft 365 Copilot for Sales is an AI assistant designed for sellers. The Copilot for Sales app in Outlook provides recommendations and information to help you stay connected to your customers, minimize data entry, and personalize your engagements to close deals faster with higher win rates.

Get related information from your CRM system such as contact details, account history, and opportunities, save activities (such as emails and meetings) to your CRM system, get an overview of recent interactions with your customers, such as email summaries, meeting notes, and action items, and use AI capabilities to draft emails, summarize conversations, and generate follow-ups. The Copilot for Sales experience within Microsoft Outlook is delivered through an integrated app experience and by enriching the Copilot in Microsoft Outlook capabilities with sales-specific skills, data, and actions.

Feedback

Was this page helpful?

 Yes

 No

Experience streamlined insights with focused cards for improved navigation and usability

Article • 01/23/2025

 Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

 Expand table

Enabled for	Public preview	General availability
Users, automatically	-	Jun 2025

Business value

Insights should be presented in a way that's easy to navigate with minimal wasted time so you can quickly use the insights and focus on meaningful next best actions to achieve sales goals. With this feature, you can experience value the moment you start navigating through focused cards with minimal clutter, which streamline your workflow and make it easier to find the information you need. By simplifying navigation and enhancing usability, this feature saves you time, reduces effort, and allows you to focus on making informed decisions faster.

Feature details

Here are key updates to the Outlook side pane:

- Merged disparate actions into the contextual header.
- Optimized position of navigation and global action icons.
- Reduced information density by removing unnecessary information—for example, timestamp.
- Unifying multiple cards of Leads, Contacts, Opportunities, and Accounts into a single card of CRM records.

- Unifying multiple suggested actions into a single card.
- Reduce text and cognitive load by moving Key sales info, Opportunity summary, and Collaborate in Teams cards from top page (L0) to secondary page (L1).

This feature will be automatically enabled for all users and available in Win32, new versions of Outlook, and Outlook on the web.

This feature will be available in all tier-1 and tier-2 languages of Microsoft 365 Copilot for Sales.

Feedback

Was this page helpful?

 Yes

 No

Plan and prepare for Microsoft 365 Copilot for Service in 2025 release wave 1

Article • 01/23/2025

Important

The 2025 release wave 1 plan covers all new functionalities planned to be delivered to market from April 2025 to September 2025. In this article, you'll find the product overview and what's new and planned for **Microsoft 365 Copilot for Service**.

Overview

Microsoft 365 Copilot for Service is an AI assistant that extends a customer service representative's existing CRM system and contact center investments. It unlocks an organization's trusted knowledge to accelerate onboarding and case resolution. It helps your service representatives improve efficiency and enhances the customer experience.

Copilot for Service automates service representative workflow tasks within the CRM, such as Salesforce and ServiceNow. It also automates other tools that customer service representatives use every day, like Outlook and Teams, with the inclusion of Copilot for Microsoft 365.

In 2025 release wave 1, we're focused on providing the following capabilities:

- Expanded connectivity with any CRM system.
- Inline email summaries and email generation in third-party CRM systems.

Investment areas



Copilots embedded in CRM systems

Without costly development time or rip-and-replace efforts, organizations can simply point to their data—such as public websites, SharePoint, knowledge base articles, and offline files—and in a few minutes create a copilot that unlocks generative AI-powered conversations across all of their data using out-of-the-box integrations for Salesforce, ServiceNow, Genesys, and Zendesk.

The Copilot embedded in a CRM agent desktop accelerates agent onboarding and case resolution, improves efficiency, and automates tasks to help free agents to focus on customers.

Microsoft Outlook experiences

The Microsoft 365 Copilot for Service app in Outlook provides service-specific AI capabilities to help improve your service representatives' productivity. Service representatives who work in Outlook can use Copilot for Service to summarize and draft emails, access case summaries, browse and update CRM records, and schedule meetings informed by case summaries and other relevant information from CRM records.

To learn more about the entire set of capabilities being delivered during this release wave, **check out the release plan for Microsoft 365 Copilot for Service** below:

[Check out the release plan](#)

Feedback

Was this page helpful?

☐ Yes

☐ No

What's new and planned for Microsoft 365 Copilot for Service

Article • 01/23/2025

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Copilots embedded in CRM systems

Help your agents resolve customer issues faster by using copilots that can reason over the CRM data, directly from the agent's console.

 Expand table

Feature	Enabled for	Public preview	General availability
Enhance Copilot responses with additional sources in 3rd-party CRM systems	Users by admins, makers, or analysts	Sep 2025	-
Embed case summary customizations in your CRM system	Users by admins, makers, or analysts	Sep 2025	-

Microsoft Outlook experiences

Microsoft 365 Copilot for Service generative AI experiences within their existing flow of work in Microsoft Outlook to improve service representative productivity.

 Expand table

Feature	Enabled for	Public preview	General availability
Use Copilot to automate creation of contact records	Users by admins, makers, or analysts	Jun 2025	Jun 2025

You are able to opt into some features as part of early access on February 3, 2025, including all mandatory changes that affect users. To learn more, go to [Early access FAQ](#).

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Feedback

Was this page helpful?

 Yes

 No

Copilots embedded in CRM systems

Article • 01/23/2025

Important

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Without costly development time or rip-and-replace efforts, organizations can simply point to their data—such as public websites, SharePoint, knowledge base articles, and offline files—and in a few minutes create a copilot that unlocks generative AI-powered conversations across all of their data using out-of-the-box integrations for Salesforce, ServiceNow, Genesys, and Zendesk.

The Copilot embedded in a CRM agent desktop accelerates agent onboarding and case resolution, improves efficiency, and automates tasks to help free agents to focus on customers.

Feedback

Was this page helpful?

 Yes

 No

Embed case summary customizations in your CRM system

Article • 01/23/2025

 Important

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 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Sep 2025	-

Business value

This feature lets admins customize case summaries so that they include only the relevant fields from their third-party CRM systems. This flexibility improves case summary accuracy, customer service representative efficiency, and alignment with organizational workflows.

Feature details

This feature enables Copilot to support customized case summary fields using a pro-code approach when embedded in third-party CRM systems. Admins can modify the adaptor to define the case fields that should be included in Copilot’s case summary.

The following key capabilities are included in this feature release:

Field flexibility: Supports all standard and custom case fields in third-party CRM systems. **Improved summaries:** Allows tailored case summaries to help ensure that service representatives view only relevant information. This customization helps reduce noise and improves efficiency. **CRM options:** With a pro-code approach in customizing the case summary, this feature can work with almost any custom CRM system. This support helps bring a powerful capability to a wide range of customers.

Feedback

Was this page helpful?

 Yes

 No

Enhance Copilot responses with additional sources in 3rd-party CRM systems

Article • 01/23/2025

 Important

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 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Sep 2025	-

Business value

The ability to integrate the Knowledge Hub in Copilot for third-party CRM systems such as Salesforce and ServiceNow helps enhance service representative response quality. By using multiple knowledge sources, service representatives can provide faster and more accurate resolutions without the need to ingest content into a single system. This feature reduces manual effort and helps increase service representative productivity.

Feature details

By using the Knowledge Hub in Copilot for Service, admins can now configure external knowledge sources for Copilot embedded in third-party CRM systems like Salesforce or ServiceNow. This solution expands knowledge coverage and helps make Copilot responses more comprehensive and relevant to customer queries.

Admins can set up this solution as follows:

- Select Knowledge Hub as a knowledge source option in the admin center.
- Configure integrations seamlessly using Knowledge Hub setup instructions.
- Use knowledge from configured external platforms to power Copilot experiences in their third-party CRM workspace.

This solution enables service representatives to search, consolidate, and summarize knowledge across platforms without requiring manual integration. This solution helps improve service representative productivity and customer satisfaction.

Feedback

Was this page helpful?



Yes



No

Microsoft Outlook experiences

Article • 01/23/2025

Important

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The Microsoft 365 Copilot for Service app in Outlook provides service-specific AI capabilities to help improve your service representatives' productivity. Service representatives who work in Outlook can use Copilot for Service to summarize and draft emails, access case summaries, browse and update CRM records, and schedule meetings informed by case summaries and other relevant information from CRM records.

Feedback

Was this page helpful?

 Yes

 No

Use Copilot to automate creation of contact records

Article • 01/23/2025

 Important

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 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Jun 2025	Jun 2025

Business value

Customer service representatives need to create customer contact records to efficiently maintain an up-to-date CRM system. Copilot enhances this process by suggesting values for form fields and recommending contacts to add. It can also automate the contact creation process. These features benefit your service representatives not only by streamlining the workflow, but also by significantly reducing the time and effort required. Using Copilot to create these records helps service representatives focus on building customer relationships and improving satisfaction metrics.

Feature details

Help your customer service representatives create an easily maintained contact database in your CRM system. Improve their productivity by using Copilot to automate the contact creation process. Copilot can suggest values for form fields and recommend contacts to add. These benefits help service representatives spend less time on system tasks and more time directly serving their customers.

This feature is part of an updated Outlook experience. Copilot provides suggestions in the side pane. It also adds any contact information provided during and after Microsoft Teams meetings.

Administrators can configure the Copilot recommendations and control the features their service representatives can access.

Feedback

Was this page helpful?



Yes



No

Plan and prepare for Microsoft 365 Copilot for Finance in 2025 release wave 1

Article • 01/23/2025

Important

The 2025 release wave 1 plan covers all new functionalities planned to be delivered to market from April 2025 to September 2025. In this article, you'll find the product overview and what's new and planned for **Microsoft 365 Copilot for Finance**.

Overview

Microsoft 365 Copilot for Finance is a role-based Copilot agent that accelerates time-to-impact for finance professionals by surfacing insights that support strategic decision-making and reducing the time spent on manual, repetitive work. Copilot empowers finance professionals to stay in the flow of work by seamlessly connecting productivity tools, such as Microsoft Excel, with existing financial systems, such as ERP, to support critical business processes and generate insights and actions in real time.

In 2025 release wave 1, we are focusing on the following capabilities:

- In Excel, variance analysis is available in pivot tables with time-series data and offers capabilities both to identify variances using criteria the user can input using natural language, and detailed analysis of underlying data explaining key drivers for these variances. Users can fine-tune variance analysis results using multiturn prompts, add additional insights, collaborate, and share analysis results with stakeholders using custom report formats.
- Users will be able to access the data from external data sources while analyzing financial data in Excel and use natural language to query it.
- Makers will be able to extend Copilot for Finance through Microsoft Copilot Studio.
- Copilot for Finance will offer experiences in Microsoft Teams, supporting collections calls using Teams telephony capabilities, with suggested conversation scripts based on company-defined procedures and customer financial information. Action items and follow-ups can be automatically recorded in the financial system.
- Finance professionals will be able to leverage generative AI to provide meaningful, timely summarizations of macroeconomic conditions from multiple, yet selective,

market data and sources to optimize their investment and business decisions.

Learn more about Copilot for Finance:

- [Microsoft 365 Copilot for Finance documentation](#)

Investment areas



Microsoft Excel experiences

Microsoft 365 Copilot for Finance helps finance professionals work with financial data in Microsoft Excel without jeopardizing financial data integrity in ERP systems. Finance professionals will be able to reconcile their financial data with next-generation AI support from Copilot for Finance to compare financial data structures, create reconciliation reports, and troubleshoot and correct discrepancies.

Microsoft Outlook experiences

Microsoft 365 Copilot for Finance experiences in Microsoft Outlook empower accounts receivable employees to communicate effectively with their customers. Finance professionals will be able to connect to their ERP system directly from Outlook while communicating with their customers, get valuable insights into customer data that's in ERP, get help when crafting email responses, and save communication summaries and action items back into their ERP system.

Microsoft Teams experiences

Microsoft 365 Copilot for Finance experiences in Microsoft Teams enables finance professionals to collaborate and communicate on financial data using Teams. Finance professionals will be able to access and interact with customer data in the ERP system directly from the Teams call conversation. They will get help when organizing and planning collection activities and will be able to save communication summaries and action items back into their ERP system. Finance professionals will also be able to collaborate on macro-economic topics using Teams. Copilot for Finance will provide the user with summaries of external macroeconomic signals as well as automated

monitoring, including preparing and sharing stakeholder reports on macroeconomy trends.

To learn more about the entire set of capabilities being delivered during this release wave, **check out the release plan for Microsoft 365 Copilot for Finance** below:

[Check out the release plan](#)

ⓘ **Note:** The author created this article with assistance from AI. [Learn more](#)

Feedback

Was this page helpful?

 **Yes**

 **No**

What's new and planned for Microsoft 365 Copilot for Finance

Article • 02/03/2025

This topic lists features that are planned to release from April 2025 through September 2025. Because this topic lists features that may not have released yet, **delivery timelines may change and projected functionality may not be released**. For more information, go to [Microsoft policy](#).

For a list of the previous wave's release plans, go to [2024 release wave 2 plan](#).

In the **General availability** column, the feature will be delivered within the month listed. The delivery date can be any day within that month. Released features show the full date, including the date of release.

This check mark (✓) shows which features have been released for public preview or early access and for public preview, early access, and general availability.

Microsoft Excel experiences

Microsoft 365 Copilot for Finance enables finance professionals to perform their tasks in Microsoft Excel.

[Expand table](#)

Feature	Enabled for	Public preview	General availability
Import financial data into Excel	Users by admins, makers, or analysts	Sep 2025	-

Microsoft Outlook experiences

Microsoft 365 Copilot for Finance enables finance professionals to review customer financial information and communicate more efficiently using Microsoft Outlook.

[Expand table](#)

Feature	Enabled for	Public preview	General availability
Use Copilot for Finance extensibility	Users by admins, makers, or analysts	May 2025	-

Microsoft Teams experiences

Microsoft 365 Copilot for Finance enables finance professionals to collaborate and communicate on financial data using Microsoft Teams.

[Expand table](#)

Feature	Enabled for	Public preview	General availability
Manage accounts receivable in Teams	Users by admins, makers, or analysts	Sep 2025	-
Use Copilot for Finance macroeconomic analysis	Users by admins, makers, or analysts	Sep 2025	-

You are able to opt into some features as part of early access on February 3, 2025, including all mandatory changes that affect users. To learn more, go to [Early access FAQ](#).

Description of **Enabled for** column values:

- **Users, automatically:** These features include changes to the user experience and are enabled automatically.
- **Admins, makers, marketers, or analysts, automatically:** These features are meant to be used by administrators, makers, marketers, or business analysts and are enabled automatically.
- **Users by admins, makers, or analysts:** These features must be enabled or configured by the administrators, makers, or business analysts to be available for their users.

For a list of the countries or regions where Dynamics 365 business applications are available, go to the [International availability guide](#). For more information about geographic areas and datacenters (regions), go to the [Dynamics 365 and Microsoft Power Platform availability page](#).

Feedback

Was this page helpful?

Microsoft Excel experiences

Article • 01/23/2025

Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)[↗]). Learn more: [What's new and planned](#)

Microsoft 365 Copilot for Finance helps finance professionals work with financial data in Microsoft Excel without jeopardizing financial data integrity in ERP systems. Finance professionals will be able to reconcile their financial data with next-generation AI support from Copilot for Finance to compare financial data structures, create reconciliation reports, and troubleshoot and correct discrepancies.

Feedback

Was this page helpful?

 Yes

 No

Import financial data into Excel

Article • 01/23/2025

 Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Sep 2025	-

Business value

Microsoft 365 Copilot for Finance enables you to automate data-gathering routines to simplify your ETL processes.

Feature details

Copilot for Finance will add the following capabilities for obtaining financial data:

- Connectors to financial systems.
- Adding data from financial systems using natural language to support the data-gathering process in data reconciliation.

 Note

The public preview is available in English only.

Geographic areas

This feature will be released into the following Microsoft Azure geographic area:

- United States

 **Note:** The author created this article with assistance from AI. [Learn more](#)

Feedback

Was this page helpful?

 Yes

 No

Microsoft Outlook experiences

Article • 01/23/2025

Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)[↗]). Learn more: [What's new and planned](#)

Microsoft 365 Copilot for Finance experiences in Microsoft Outlook empower accounts receivable employees to communicate effectively with their customers. Finance professionals will be able to connect to their ERP system directly from Outlook while communicating with their customers, get valuable insights into customer data that's in ERP, get help when crafting email responses, and save communication summaries and action items back into their ERP system.

Feedback

Was this page helpful?

 Yes

 No

Use Copilot for Finance extensibility

Article • 01/23/2025

 Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	May 2025	-

Business value

ERP systems typically require customization to meet unique business needs. These customizations can involve changes to the user interface, reporting, and business logic. However, this flexibility complicates integration with other systems, requiring product and specific implementation knowledge.

Simplifying the support of extensibility allows for a high degree of customization, enabling businesses to adapt the application to their unique needs and thereby enhancing their overall performance. This flexibility improves business outcomes and results in more thorough end-to-end scenario completion and improved workflows, which leads to streamlined business operations.

Feature details

Through Microsoft Copilot Studio, this feature gives makers the ability to:

- Define the entities and fields that can be interacted with in Copilot for Finance. This will include out-of-the-box entities and custom entities retrieved from custom connectors.
- Define custom plugin interactions with each entity.
- Specify connected data sources to be used in data reconciliation.

Feedback

Was this page helpful?

 Yes

 No

Microsoft Teams experiences

Article • 01/23/2025

Important

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Microsoft 365 Copilot for Finance experiences in Microsoft Teams enable finance professionals to collaborate and communicate on financial data using Teams. Finance professionals will be able to access and interact with customer data in the ERP system directly from the Teams call conversation. They will get help when organizing and planning collection activities and will be able to save communication summaries and action items back into their ERP system. Finance professionals will also be able to collaborate on macro-economic topics using Teams. Copilot for Finance will provide the user with summaries of external macroeconomic signals as well as automated monitoring, including preparing and sharing stakeholder reports on macroeconomy trends.

Feedback

Was this page helpful?

 Yes

 No

Manage accounts receivable in Teams

Article • 01/23/2025

 Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Sep 2025	-

Business value

Collections software plays a vital role in modern business operations, streamlining the process of recovering outstanding debts. Some of the major advantages include:

- **Streamlined workflows:** Effective collections software brings all key data elements needed into a single pane of glass and empowers the user to execute the key end-to-end processes without bouncing between multiple applications.
- **Enhanced communication:** By providing a centralized platform for managing emails and phone calls, customers can ensure all interactions are tracked and accessible by authorized personnel, promoting increased transparency.
- **Increased compliance:** Microsoft 365 Copilot for Finance will be built on compliant, secure platform technology that allows customers to better comply with industry regulations and legal requirements.
- **Reporting and analytics:** Copilot for Finance provides accounts receivable managers the means to better measure the effectiveness of their copilot initiatives by offering insights into team performance, collection trends, and customer behavior. This data-driven approach enables teams to identify areas for improvement, optimize strategies, and make better business decisions.

Collections teams can specifically benefit from the adoption of these tools in the following ways:

- **Reduced Days Sales Outstanding (DSOs):** By being prompt in responding to customer inquiries, collections teams can reduce days sales outstanding by

avoiding delays when customers reach out for key documents.

- **Reduced delinquency rates:** By automating reminders and follow-up tasks, collections software can significantly reduce the time it takes to collect debts, leading to faster cash flow and improved financial performance.
- **Enhanced resource productivity:** By automating routine tasks and improving communication, collections software allows agents to handle more cases and resolve them faster, boosting overall team productivity.
- **Improved customer service:** Collections software fosters a more positive customer experience by facilitating personalized communication and ensuring timely resolution of inquiries.

Feature details

Copilot for Finance is a game-changer for collections coordinators, offering a suite of capabilities that streamline and enhance the collections process. Copilot for Finance provides an immersive experience in Microsoft Teams that offers the following capabilities needed to decrease days of outstanding sales and improve cash flow.

- **Worklist items:** This feature will display the list of cases that the collections coordinator needs to work on, sorted by priority, urgency, and status. Each item will include details of the associated customer, the invoice, and the relevant correspondence details.
- **Pre-call preparation:** Enriched with generative AI, collections coordinators will be provided with call scripts to prepare for calls and to support the customers during the calls.
- **Copilot dialing support:** During customer calls, collections coordinators will be able to interact with Copilot for Finance to gain specific customer insight and take action on key scenarios that would typically require context switching to the ERP.
- **Post-call support:** This feature will provide the ability to store call summaries, transcripts, and calls in Microsoft Dataverse. It will also recommend the next best actions.

Note

The public preview is available in English only.

Geographic areas

This feature will be released into the following Microsoft Azure geographic area:

- United States

Feedback

Was this page helpful?



Yes



No

Use Copilot for Finance macroeconomic analysis

Article • 01/23/2025

 Important

Some of the functionality described in this release plan has not been released. Delivery timelines may change and projected functionality may not be released (see [Microsoft policy](#)). Learn more: [What's new and planned](#)

 Expand table

Enabled for	Public preview	General availability
Users by admins, makers, or analysts	Sep 2025	-

Business value

Through Microsoft 365 Copilot for Finance, corporate financial leaders can leverage generative AI to provide meaningful, timely summarizations of macroeconomic conditions from multiple, yet selective, market data and sources to optimize their investment and business decisions. Ever-changing conditions require consistent and constant monitoring of a variety of market-driving areas and themes that impact capital investments.

Producing impactful analyses involves analyzing and delivering clear insights from a volume and matrix of content (geos, themes, industries, government, market indices, and more). The necessary collaboration and effort are often challenging to deliver a result that is effective in content within the window of decision-making opportunity.

The effort required can result in limiting sources, less-than-optimal reactions to sudden macroeconomic events, an inability to monitor trends and themes, and keeping stakeholders informed in real time or near-real time.

Copilot for Finance can help customers broaden sources, deliver more fine-tuned insights, and stay informed in real time. Copilot for Finance would optimize the monitoring of macroeconomic signals. Through the collaborative nature of Teams, Copilot for Finance can create macroeconomic, topic-driven libraries easily contributed to and accessible by teams such as treasury and other senior financial leadership. A

team's experience also provides a centralized space for stakeholder reports, general updates on macroeconomic conditions, and late-breaking news that impacts capital markets.

Feature details

Copilot for Finance will support the following capabilities for macroeconomic analysis:

- Finance team collaboration on macroeconomic topics.
 - Customizable macroeconomic topics library.
 - AI monitoring and summarizing external macroeconomic signals.
 - Preparing and sharing stakeholder reports on macroeconomic trends.
-

Feedback

Was this page helpful?

 Yes

 No

Microsoft Dynamics 365: 2025 release wave 1 plan

Article • 01/23/2025

The Dynamics 365 and Microsoft release plan for the 2025 release wave 1 announces the latest updates to customers as features are prepared for release. You can browse the release plan [online](#) (updated throughout the month), view it in the [Release planner](#) [↗](#), or download the information as a [PDF](#) [↗](#) file, which is updated with every publish. The plan for 2025 release wave 1 covers new features for Dynamics 365 releasing from **April 2025** through **September 2025**.

[Download the 2025 release wave 1 PDF for Dynamics 365](#) [↗](#) or select the option at the bottom of the table of contents.

The Microsoft Power Platform features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#) [↗](#).

The role-based Copilot offerings features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#) [↗](#).

The Microsoft Cloud for Industry features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#) [↗](#).

2025 release wave 1 overview

The 2025 release wave 1 for Dynamics 365 brings new innovations that provide you with significant capabilities to transform your business. The release contains hundreds of new features across Dynamics 365 applications, including Sales, Customer Service, Contact Center, Field Service, Finance, Supply Chain Management, Project Operations, finance and operations cross-app capabilities, Human Resources, Commerce, Business Central, Customer Insights - Data, and Customer Insights - Journeys.

Sales

[Dynamics 365 Sales](#) brings the power of AI to help sellers meet their targets while boosting seller productivity. Copilot and agents enhance performance and simplify tasks to help grow your pipeline, sharpen strategies, and accelerate deals. A reimagined user experience ensures sellers never miss the best move. Automated research, ongoing follow-ups and prioritized tasks provide continuous guidance, allowing you to focus on the right actions to drive success and grow your business.

Service

[Dynamics 365 Customer Service](#) will enable agentic capabilities for Case and Knowledge management, as well as AI-driven routing, while extending Copilot capabilities for Customer Service representative and supervisor experiences, with a focus on productivity improvements.

[Dynamics 365 Contact Center](#) will transform service experiences with new features to deliver effortless self-service, accelerate assisted service, and drive efficiency. The 2025 release wave 1 introduces Copilot and agent capabilities to automate intent determination for evergreen self-service and autonomous knowledge management. Additional key features include multimodal support in customer intent agent, enhanced unified routing features, and new workforce and quality management capabilities.

[Dynamics 365 Field Service](#) introduces Copilot-first experiences that enhance service operations and deliver exceptional customer experiences in 2025 release wave 1. Key features include automated inspection generation from templates, actionable insights for schedulers, quick access to vital information for frontline workers and managers, plus seamless integrations with Teams and Outlook.

Finance and supply chain

[Dynamics 365 Finance](#) capabilities are designed with a copilot-first experience, delivering enhanced automation and agentic capabilities. This release focuses on simplifying complex tax management and regulatory compliance, automating account reconciliations with agents, improving bank reconciliation processes, and adding intelligence to planning, along with extensibility and data refresh updates for business performance analytics.

[Dynamics 365 Supply Chain Management](#) advances autonomy by integrating intelligence, automation, and analytics to improve productivity and organizational adaptability. This update enhances operational efficiency by automating supplier communications, improving demand planning accuracy with cell-level explainability and generative insights, and leveraging AI in manufacturing to align production data with actual processes.

[Dynamics 365 Project Operations](#) is focused on enhancing usability, performance, and scalability in key areas such as project planning, contract management, invoicing, time and expense entry, and core transaction processing. The spotlight is on AI-assisted core functionality improvements in what-if analysis, proposal generation, time and expense, and approvals. This release will introduce a mobile application for time management

and deliver scale improvements to support larger projects and handle higher invoice volumes.

[Finance and operations cross-app capabilities](#) will continue enabling AI and autonomous ERP with capabilities that support ERP suite in Dynamics 365, including Dynamics 365 Finance, Supply Chain Management, Commerce, Human Resources, and Project Operations. We are infusing agent experiences across applications, including chat, embedded AI, and intelligent process automation, and enabling extensibility for agent scenarios along with enterprise-grade security and compliance at scale.

[Dynamics 365 Human Resources](#) enhances intelligence, automation, and analytics across the hire-to-separate process to boost productivity and enable business agility. We are advancing recruiting with AI-driven assessments and integrations with external job boards, including LinkedIn. Additionally, we are improving benefits and people management experiences for employees and HR business partners through AI-first solutions and automation.

Commerce

[Dynamics 365 Commerce](#) advances in-store experience by providing a mobile-first point-of-sale that reduces store hardware footprint and boosts sales conversion. The improvements to the payment connector allow modern payment methods, further reducing hardware requirements and offering more purchasing options for customers. Additionally, omnichannel unified pricing enables retailers to establish more intricate pricing structures, helping them remain competitive.

SMB

[Dynamics 365 Business Central](#) introduces intelligent AI agents to enhance efficiency and automation for SMBs. These agents seamlessly integrate to execute complex tasks, generate reports, automate processes, and optimize order creation using natural language processing. This release focuses on manufacturing, sustainability, and e-document capabilities, along with enhanced Shopify and Dynamics 365 Field Service integrations.

Customer Insights

[Dynamics 365 Customer Insights - Data](#) powers your copilot and agents with the latest customer insights, enabling your teams to leverage this data directly within their daily workflow. Enriched with the latest marketing behavioral interactions and streamlined

data ingestion, your business can access up-to-date customer profiles without delays to build each experience upon the last.

[Dynamics 365 Customer Insights - Journeys](#) brings the power of AI to engage your customers on new channels so you can create new scenarios and business opportunities. Thanks to advanced journey capabilities, you can optimize every interaction with your customers, ensuring that each touchpoint is meaningful and impactful. The new forms and event management features not only streamline the lead generation process but also ensure that high-quality leads are captured and nurtured effectively.

Key dates for the 2025 release wave 1

These release plans describe functionality that may not have been released yet. Delivery timelines and projected functionality may change or may not ship (see [Microsoft policy](#)).

Here are the key dates for the 2025 release wave 1.

 [Expand table](#)

Milestone	Date	Description
Release plans available	January 23, 2025	Learn about the new capabilities coming in the 2025 release wave 1 (April 2025 - September 2025) across Dynamics 365, Microsoft Power Platform, role-based Copilot offerings, and Microsoft Cloud for Industry.
Early access available	February 3, 2025	Test and validate new features and capabilities that will be part of 2025 release wave 1, coming in April, before they are enabled automatically for your users. You can view the Dynamics 365 2025 release wave 1 early access features now.
Release plans available in additional languages	February 7, 2025	The Dynamics 365, Microsoft Power Platform, role-based Copilot offerings, and Microsoft Cloud for Industry release plans are published in 11 additional languages: Danish, Dutch, Finnish, French, German, Italian, Japanese, Norwegian, Portuguese (Brazilian), Spanish, and Swedish.
General availability	April 1, 2025	Production deployment for the 2025 release wave 1 begins. Regional deployments will start on April 1, 2025.

Just like the previous release waves, we continue to call out how each feature will be enabled in your environment:

- Users, automatically:** These features include changes to the user experience for users and are enabled automatically.

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You can get ready with confidence knowing which features will be enabled automatically.

We've done this work to help you—our partners, customers, and users—drive the digital transformation of your business on your terms. We're looking forward to engaging with you as you put these new services and capabilities to work, and we're eager to hear your feedback as you dig in to the 2025 release wave 1 plans.

Let us know your thoughts. Share your feedback in the [Microsoft Dynamics 365 community forums](#) [↗]. We will use your feedback to make improvements.

Feedback

Was this page helpful?



Yes



No

Microsoft Power Platform: 2025 release wave 1 plan

Article • 01/23/2025

The Microsoft Power Platform release plan for the 2025 release wave 1 announces the latest updates to customers as features are prepared for release. You can browse the release plan here [online](#) (updated throughout the month), view it in the [Release planner](#), or download the document as a [PDF file](#), which is updated with every publish. The plan for 2025 release wave 1 covers new features for Power Platform releasing from **April 2025** through **September 2025**.

[Download the 2025 release wave 1 PDF for Power Platform](#) or select the option at the bottom of the table of contents.

The Dynamics 365 features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) and a downloadable [PDF](#).

The Role-based Copilot offering features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#).

The Microsoft Cloud for Industry features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#).

2025 release wave 1 overview

Microsoft Power Platform enables users and organizations to analyze, act on, and automate the data to digitally transform their businesses. Microsoft Power Platform today comprises of: Power BI, Power Apps, Power Pages, Power Automate, Microsoft Copilot Studio, and AI Builder. The 2025 release wave 1 contains hundreds of new features across Power Platform applications, including Power Apps, Power Pages, Power Automate, Microsoft Copilot Studio, and AI Builder, as well as Microsoft Dataverse and Power Platform capabilities for governance and administration.

Power BI and data integration have moved to [Microsoft Fabric](#). With this transition, you can view how Power BI will work to empower all levels of an organization to make confident decisions at any scale by enhancing copilot experiences and continuing to invest in meeting customer demands. Data integration, now Data Factory, will focus on broadening connectivity options and enrich its library of transformations, enabling real-time data replication for analytics in the data lake.

Power Apps

[Power Apps](#) changes how software solutions are built with the plan designer where makers can provide a business problem, and a set of agents helps them build a Power Platform software. Power Apps are intelligent, powered by a set of extensible agents that support most common tasks like exploring, entering, and summarizing data. Makers can automate common tasks by creating agents from existing apps and deploying them to take care of work autonomously. With integrated ability for users to understand and monitor agent actions, and easy ability to resolve issues when agents hit roadblocks, Power Apps is accelerating the shift to intelligent AI-powered solutions at scale.

Power Pages

[Power Pages](#), part of Microsoft Power Platform, enables businesses to build secure, data-driven portals effortlessly. Recent updates include AI-powered features like Web Agents for multi-platform engagement (email, Teams, WhatsApp), AI-assisted form filling for improved productivity, dynamic list visualizations for better insights, and enhanced governance policies to strengthen security and streamline site deployments.

Power Automate

[Power Automate](#) is transforming how enterprises automate complex business processes; through new human in loop experiences, such as advanced approvals, AI native capabilities such as generative actions and intelligent document processing. To manage complex automations at scale, get a comprehensive suite of governance, observability and security controls coming to Automation Center and Power Platform Admin Center.

Microsoft Copilot Studio

[Microsoft Copilot Studio](#) brings new autonomous agent capabilities, extension of Microsoft 365 Copilot with Custom Agents, new capabilities for the Copilot Studio embedded builder in Microsoft Copilot including support for actions, new enterprise knowledge sources, and the ability to upgrade a declarative agent to Copilot Studio custom agent to access additional capabilities and new conversational channels for custom agents including WhatsApp and SharePoint.

AI Builder

[AI Builder](#)'s latest release in Copilot Studio brings the power of advanced automation to routine processes like email handling, document processing, and image management,

helping businesses run smarter and more efficiently. AI Builder has multi-modal content processing capability, which allows businesses to handle various data types—including text, document, and images—within a single natural language instruction. Enhanced Prompt builder tools empower makers to customize AI actions with diverse inputs, expanded data sources from Dataverse, and support for generating multiple content types, including documents.

Microsoft Dataverse

[Microsoft Dataverse](#) is continuing to extend maker experiences by enriching app and agent building capabilities across the platform. Dataverse ensures seamless connectivity to expanding set of external data sources and convert enterprise data into knowledge to customize and extend agents built in Microsoft Copilot Studio and agent builder in Microsoft 365 Copilot. These investments are aimed at grounding AI-powered experiences with enterprise knowledge across Microsoft Power Platform.

Governance and administration

[Governance and administration](#) continues to provide enhanced tools and insights for Admins to get the most from the Power Platform. In this wave we are focusing on Security, easing adoption and governance of Copilot and Agents, and helping enterprises boost the adoption of Power Platform at enterprise scale with a modernized admin center experience and a new admin connector for automating admin tasks.

Key dates for the 2025 release wave 1

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Here are the key dates for the 2025 release wave 1.

 Expand table

Milestone	Date	Description
Release plans available	January 23, 2025	Learn about the new capabilities coming in the 2025 release wave 1 (April 2025 - September 2025) across Microsoft Power Platform, Dynamics 365, Role-based Copilot offerings, and Microsoft Cloud for Industry.

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Feedback

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 Yes

 No

Microsoft Cloud for Industry: 2025 release wave 1 plan

Article • 01/23/2025

The Microsoft Cloud for Industry release plan for the 2025 release wave 1 announces the latest updates to customers as features are prepared for release. You can browse the release plan [online](#) (updated throughout the month) or download the information as a [PDF](#) file, which is updated with every publish. The plan for 2025 release wave 1 covers new features for Microsoft Cloud for Industry releasing from **April 2025** through **September 2025**.

[Download the 2025 release wave 1 PDF for Microsoft Cloud for Industry](#) or select the option at the bottom of the table of contents.

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The role-based Copilot offering features coming in the 2025 release wave 1 have been summarized in a separate [release plan](#) as well as a downloadable [PDF](#).

2025 release wave 1 overview

The 2025 release wave 1 for Microsoft Cloud for Industry brings new innovations that provide you with significant capabilities to transform your business. The release contains several new features across Microsoft Cloud for Industry applications, including Microsoft Cloud for Sovereignty, Microsoft Cloud for Retail, Microsoft Cloud for Manufacturing, and Microsoft Cloud for Sustainability.

Microsoft Cloud for Sovereignty

[Microsoft Cloud for Sovereignty](#)'s Sovereign Landing Zone (SLZ) now provides more configurability and aligns better with the Azure Landing Zone. SLZ on Terraform will move from public preview to become generally available. Several new policy initiatives will augment the existing portfolio. Customers can use these policies to help customize deployments in accordance with established regulatory compliance and government requirements.

Microsoft Cloud for Retail

Microsoft Cloud for Retail is transforming with AI, enhancing customer experiences and operations. Data silos and privacy concerns remain challenges. To mitigate these, investments in security and standardized data solutions are increasing.

Microsoft Cloud for Manufacturing

Microsoft Cloud for Manufacturing brings the best of Microsoft and our partners to jointly accelerate the digital transformation in manufacturing by enabling intelligent factories and helping modernize the shop floor. With the 2025 release wave 1, we're excited to announce the launch of an enhanced manufacturing data solution in Microsoft Fabric with analytics capabilities and the factory operations agent on Azure AI.

Microsoft Cloud for Sustainability

Microsoft Cloud for Sustainability will continue to build on capabilities delivered over past waves by expanding Scope 3 Category 15 calculations for insurance emissions and enabling the ability to ingest and analyze energy data directly in Sustainability Manager. Sustainability Data Solutions in Fabric will support data connections with additional data sources. Copilot in Sustainability Manager will bring richer experiences to automate and recommend actions to bring greater efficiency and accuracy.

Key dates for the 2025 release wave 1

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Here are the key dates for the 2025 release wave 1.

 Expand table

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Milestone	Date	Description
additional languages		French, German, Italian, Japanese, Norwegian, Portuguese (Brazilian), Spanish, and Swedish.
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Feedback

Was this page helpful?

 Yes

 No

EQM | ENTERPRISE QUALITY MANAGEMENT

Te acompañamos en la transformación digital de tu empresa

Como Microsoft Solutions Partner Business Applications y Microsoft Solutions Partner Modern Work, somos la compañía experta en consultoría, implantación, integración, soporte y formación de todos los productos de Microsoft para tu organización

Nuestra metodología y aproximación a la resolución de tus problemas, la realizamos desde el conocimiento de tus procesos de negocio, para identificar la solución que realmente permita resolver tus necesidades.

Si necesitas asesoramiento o deseas más información o una demostración personalizada sobre alguna de nuestras soluciones, por favor, ponte en contacto con nosotros y uno de nuestros expertos te atenderá personalmente.

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